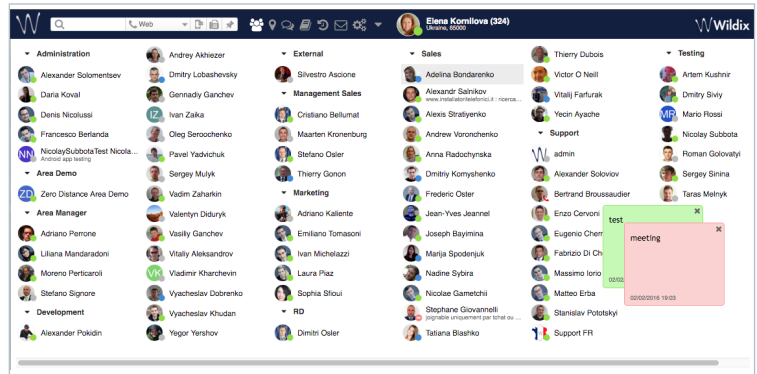


# Collaboration | Datasheet

Collaboration web interface offers a customizable view of colleagues, grouped by work teams, and provides real time presence information of users. One click is enough to start communication with a colleague.

## Basic features:

- no client to install
- call
- chat
- memo messages
- Fax and SMS
- video call
- screen sharing
- file transfer



## Compatibility

Web-based, no installation is required  
Mac OS X 10.8 or higher (accessible via the latest version of an HTML5 browser)

Microsoft Windows 7 or higher (accessible via the latest version of an HTML5 browser)

Linux (accessible via Chrome browser)  
Apps for Android and iOS

## Chat / Presence

Presence status (online / offline)  
User-defined status (DND / Absent) and status message  
Device status (ringing / talking)  
Sync of user status on all the devices  
Geolocation

Instant messaging  
Multi-user chat  
Personal images of users  
Desktop sharing, remote control  
File transfer

Possibility to see the calls of colleagues (limited via ACL)  
Pop-up notifications of incoming calls and chat messages  
Map view of colleagues

## Audio, video, call management

Secure communication / advanced encryption  
Audio / Video calls  
Click2Call  
Active device selection for call reception / call generation  
Audio conference

WebRTC video conferencing  
DTMF sending  
Integrated Softphone  
Place a call / Hang up / Answer a call / Hold / Mute / Conference / Blind and attended call transfer  
Call recording

Attended Console (available in a separate browser tab)  
Visualisation of caller name / number

## Events history

Outgoing / incoming calls / missed calls (synced on all the devices registered to account)  
Redial

Faxes and Voicemail messages  
Missed calls notifications (synced on all the devices)  
New Voicemail notifications

CDR-View extension (analysis of call activity and reporting)  
Access to faxes, call recordings, Voicemail messages

## Phonebooks and Search of contact

Access to shared PBX phonebooks (MSSQL, MySQL, LDAP, Active Directory, Office 365, Microsoft Outlook, Google, Exchange Server, CSV)

Personal phonebooks  
Access to phonebooks limited via ACL

Search field with quick action menu (call, fax, chat, SMS, email, call-me-back)

## Fax / SMS / memo messages

Fax / SMS sending to one or more numbers  
Outgoing faxes queue

Virtual memo messages and call-me-back requests (colleagues)

Personal memo messages  
History of memo messages

## Settings

Configuration of Function keys (BLF keys)  
Interface languages: English, Italian, French, German, Spanish, Dutch, Russian, Bulgarian)  
Possibility to edit the personal colleagues list

Setting of DND / Absent status and status message  
Activation of phone features (DND, Call forwarding, call waiting, call timeout, missed calls notification, Ringtone, Call waiting, mobility extension)

Pop-up URL settings  
Possibility to add a personal image  
Possibility to set geolocation

## Additional components

Mac OS X / Microsoft Windows Integration Utility (allows user to start calls from various applications and web pages, to send faxes using Wildix Fax Printer, adds support for URIs click2call)

Screen sharing component (includes remote control)  
Google Chrome browser extension (quick access and click2call from Chrome browser)

Headset integration (enables call answer and hang up and other features using a button on a compatible bluetooth headset)